

## **Terms & Conditions | Digital Events**

### **Digital Events - Cancellation and Refund Policy**

Subject to your consumer rights under the Australian Consumer Law, all sales of passes to Digital Events are final and all charges from those sales are non-refundable unless faulty. Due to the nature of the Digital Platform and Digital Events, it is not possible to cancel your purchase once the Australian Brandenburg Orchestra has confirmed your purchase. The purchase of a Digital Event Pass does not entitle you admission into a live (in person) performance and will not be refunded in the case of purchasing the incorrect ticket type.

You shall be entitled to notify the Australian Brandenburg Orchestra of any faulty Digital Event streamed by you within 24 hours of the purchase of the Digital Event. The Australian Brandenburg Orchestra permits you to stream the same Digital Event in replacement of the original faulty Digital Event at no cost if in its reasonable opinion the Australian Brandenburg Orchestra deems the original Digital Event to be inoperable due to a technical fault of the Orchestra.

### **Access to View Digital Events**

You are responsible for obtaining Internet access to the Digital Platform from where you are in order to use the Digital Platform and view any Digital Event. We cannot be held responsible for your failure to access or use the Digital Platform from any location or browser. Any access fees incurred in reaching the Digital Platform (e.g. dial up charges) and any equipment necessary to access the Digital Platform and view any Digital Event are your responsibility.

Owing to the nature of the Internet and the fact that your access to the Digital Platform involves functionality outside our control, we cannot be held responsible for technical problems that you may experience with the Digital Platform.

We do not guarantee that the Digital Platform and any Digital Event will be compatible with your computer or systems. While we try to provide the Digital Platform using all reasonable care, we cannot be held responsible for any corruption or loss of data held on your computer, or any damage caused to your computer resulting from your use of the Service.

### **Grant of Licence**

Upon purchasing a pass to a Digital Event, you are granted the non-exclusive, non-transferable and non-sub licensable right to rent, subscribe to and stream the Digital Event provided on the Digital Platform in the formats made available by the Australian Brandenburg Orchestra once such a Digital Event has been purchased in accordance with any conditions specified by the Australian Brandenburg Orchestra in respect of that particular Digital Event at the time.

# Australian Brandenburg Orchestra

You must not access the Digital Event on any device that you do not own or control, and you may not distribute or make the Digital Event available over a network where it could be used by multiple devices at the same time. You may not copy (except as expressly permitted by this Agreement), decompile, reverse engineer, disassemble, attempt to derive the source code of, modify, or create derivative works of the Digital Event or Digital Platform, or any part thereof (except as and only to the extent any foregoing restriction is prohibited by applicable law). Any attempt to do so is a breach of the rights of the Australian Brandenburg Orchestra (where applicable).

## **Security & Privacy**

You are responsible for the security of your username and password.

We do not guarantee that this Website or any third-party website linked to this Website is free from viruses or other material that could affect your device. You should take your own precautions against these risks.

**[You can read our full Privacy Policy here.](#)**